DIRECT REPORT ROUNDOING

*** Make A Personal Connection ***

What's working well?

Is there anyone I can recognize for doing great work?

What systems or processes need improvement?

Do you have the tools, equipment and information to do your job well?

Is there anything else I can help you with right now?

**Thank and Connect to Purpose. Deliver Key Message**

Source: © Kaiser Permanente National Service Quality, 2010 |